



Change Management UHS Enhancement Request Business Case

Goals of the Change Management Business Process:

- To provide transparency of all UHS enhancement requests
- To ensure that enhancement requests are in line with university and system goals and initiatives
- To better optimize functional and technical resources
- To leverage requests in an effort to accommodate common goals

Business Process Guidelines:

[UHS Enhancement Request Business Process](#)

User Guide and Presentation:

[ERBC User Guide](#) ; [Automated ERBC Overview \(presentation\)](#)

Create a new enhancement request:

[Enhancement Request Business Case](#)

All Requests	Approval-UHCL	Approval-UHD	Approval-UHM	Approval-UHV
Pending-CM (Documentation)	Pending-CM (Formal)	Pending-EMPS Analyst	Not Submitted	Recommendations
See All Views				

My Active Tasks	All Active Tasks
Tasks Due Today	Past Due Tasks
All Tasks	See All Views

All Requests

<input type="checkbox"/> Edit	Request Number	Enhancement Request Title	Date Desired in Production	Business Area
Count= 316				
	CMR-00566	BankMobile Enrollment File Transmission	4/28/2017	Student Financials
	CMR-00565	Add Received Status to Update Trnscpt Checklist Mod	2/1/2017	Admissions
	CMR-00564	Allow UH SS Enrollment via College Planner Only	3/31/2017	Student Records
	CMR-00563	Disable failed password email	12/11/2016	Security

Site Actions | Browse | Page

All People

Recycle Bin

All Site Content

```

graph TD
    A((Change Management Review)) --> B((Document Preparation and Submission))
    B --> C((Requesting Campus Review and Approval))
    C --> D((EMPS/ES Cursory Review))
    D --> E((Other UHS Campuses Review and Approval (3 Days)))
    E --> F((EMPS Final Review))
    F --> A
    
```

Admissions UHM Bendeck, Yvette M

Admissions UHV Affre, Mara

Campus Community UHCL Affre, Mara

Campus Community UHM Bendeck, Yvette M

Campus Community UHV Affre, Mara

Financial Aid UHCL Affre, Mara

Financial Aid UHD Bendeck, Yvette M

Financial Aid UHM Affre, Mara

1 - 12

[Add new item](#)

CSS/ES Assignments

<input type="checkbox"/> Edit	Category	Tier	Primary	Secondary
	Academic Advising	Primary	Monroe, Kimberley	King, Nguyen
	Admissions	Primary	Smith-Gantt, Alicia J	Garcia
	Campus Community	Primary	Chaney, Jackie	King,
	Financial Aid	Primary	Arnold, Richard A	Hamp
	Reporting	Primary	Coleman, Marie A	Hamp
	Security	Primary	Saeed, Javaria	Glickn

- Pictures
- Shared Pictures
- Libraries
- Site Pages
- EMPS Documents
- Shared Documents
- EMPS Events
- Shared Calendar
- Announcements
- EMPS Logs
- Requests Log
- Duplicate IDs Log
- External Organization ID Request Log
- External Organization Duplicate ID Clean Up Log
- DAWG Production Log
- Graduation Task List
- Graduation Issue List
- Tuition & Fee Structure Log
- Cougar Check In System
- Appointment Scheduler System
- Hyland/Singularity Imaging and OCR
- Workflow Project Issues List
- DRP Setup



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All Requests	Approval-UHCL	Approval-UHD	Approval-UHM	Approval-UHV		
Pending-CM (Documentation)	Pending-CM (Formal)	Pending-EMPS Analyst	Not Submitted	Recommendations	See All Views	

My Active Tasks	All Active Tasks		
Tasks Due Today	Past Due Tasks	All Tasks	See All Views

All Requests

<input type="checkbox"/> Edit	Request Number	Enhancement Request Title	Date Desired in Production	Business Area	Requesting Campus	Request Status
Count= 316						
	CMR-00566	BankMobile Enrollment File Transmission	4/28/2017	Student Financials	UHM	Submitted for AVP Approval
	CMR-00565	Add Received Status to Update Trnscrpt Chcklst Mod	2/1/2017	Admissions	UHM	AVP Disapproved - Initiating Campus
	CMR-00564	Allow UH SS Enrollment via College Planner Only	3/31/2017	Student Records	UHM	Submitted for AVP Approval
	CMR-00563	Disable failed password email	12/11/2016	Security	UHM	AVP Approved /

My Active Tasks

<input type="checkbox"/>	Title	Related Content	<input type="checkbox"/>	Assigned To
--------------------------	-------	-----------------	--------------------------	-------------

There are no items to show in this view of the "Tasks" list. To add a new item, click "Add new item"

[+ Add new item](#)

ERBC Calendar

<input type="checkbox"/>	Title	Start Time	End Time	Phone Bridge/Pin	Loca
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- All People
- Recycle Bin
- All Site Content



Admissions	UHM	Bendeck, Yvette M
Admissions	UHV	Affre, Mara
Campus Community	UHCL	Affre, Mara UHV\thomasd
Campus Community	UHM	Affre, Mara
Campus Community	UHV	Affre, Mara UHV\thomasd
Financial Aid	UHCL	Affre, Mara Bendeck, Yvette M
Financial Aid	UHD	
Financial Aid	UHM	Affre, Mara

1 - 12

+ Add new item

CSS/ES Assignments

<input type="checkbox"/> Edit	<input type="checkbox"/> Category	Tier	<input type="checkbox"/> Primary	<input type="checkbox"/> Seco
	Academic Advising	Primary	Monroe, Kimberley	King, Nguye Garcia
	Admissions	Primary	Smith-Gantt, Alicia J	Chaney, Jackie
	Campus Community	Primary	Chaney, Jackie	King, Nguye Garcia
	Financial Aid	Primary	Arnold, Richard A	Hamp Handy
	Reporting	Primary	Coleman, Marie A	Hamp Handy
	Security	Primary	Saeed, Javaria	Glickn

- Issues
- Peopletools 8.55 Upgrade Checklist
- Future ERBC Requests (Post Fall 2018)
- New Role Request

- Enhancements
- ERBC WorkCenter
- Enhancement Requests
- Summary Workflow
- Workflow/List Multi-View
- FAQs
- Definition of Terms
- EMPS/ES Assignments
- Module Campus Defaults
- ERBC Discussions
- Sub-Module Lookup
- EMPS Discussions

[+ Add new item](#)

Summary Workflow At A Glance

<input type="checkbox"/>	ReqNoTitle	Business Area	Requesting Campus	`Request Cancelled	`Submitted	`Request Approval	`EMPS Review
	CMR-00566 BankMobile Enrollment File Transmission	Student Financials	UHM				
	CMR-00565 Add Received Status to Update Trnscript Chcklst Mod	Admissions	UHM				
	CMR-00564 Allow UH SS Enrollment via College Planner Only	Student Records	UHM				
	CMR-00563 Disable failed password email notifications	Security	UHM				
	CMR-00562 CSD Workflow Processes	Campus Community	UHM				
	CMR-00561 PS Modification to SQR UHC_FD02.SQR	Campus Community	UHCL				
	CMR-00560 AcademicWorks/PeopleSoft Integration	Financial Aid	UHV				
	CMR-00559 Update TRNSFR_TO Table Feed from PS to SQL Server	Campus Community	UHCL				
	CMR-00558 New ITINs in 1098-T	Financial Aid	UHM				

1 - 9

Shared Documents

- | <input type="checkbox"/> | Type | Name |
|--------------------------|------|------------------------------------|
| | | Academic Advising Shared Documents |
| | | Admissions Documentation Library |
| | | Admissions Shared Documents |
| | | Campus Community Shared Documents |
| | | Campus Solutions 9.2 |

1 - 5

[+ Add document](#)

ERBC Discussion Threads

<input type="checkbox"/>	Subject	<input type="checkbox"/>	Created By	Replies
	Test		Coleman, Marie A	0

[+ Add new discussion](#)

Module Campus Defaults

<input type="checkbox"/>	Module	Sub-Module	Campus	<input type="checkbox"/>	AVP(s) or Designee(s)
	Academic Advising		UHCL		Affre, Mara Bendeck, Yvette M

Surveys
Usage Of HeadSet

Pictures
Shared Pictures

Libraries
Site Pages

EMPS Documents
Shared Documents

EMPS Events
Shared Calendar
Announcements

EMPS Logs
Requests Log
Duplicate IDs Log
External Organization ID Request Log
External Organization Duplicate ID Clean Up Log
DAWG Production Log

Quick Filters:
If there is a timing delay, Refresh your browser.

Requesting Campus

Business Area

Request

Note: to remove filtering, set the Quick Filter selection(s) to value "(Empty)" and then clear corresponding Column Filter selection(s)**

✓ Summary Workflow At A Glance

<input type="checkbox"/> ReqNoTitle	Business Area	Requesting Campus	Request Cancelled	Submitted	Request Approval	EMPS Review	Campuses Review-Begin	Review UHCL	Review UHD	Review UHM
CMR-00501 Add UHCL and UHM Address and Logos to SACM Invoice	Student Financials	UHCL		✓		✓	✓			
CMR-00500 UHM Retention & Graduation Collection and Tracking	Academic Advising	UHM		✓		✓	✓			
CMR-00499 Add link to Acad Requirements pg to Advising Notes	Academic Advising	UHCL		✓		✓	✓			
CMR-00498 TSI process to use Accepted and Posted TR	Student Records	UHM		✓						
CMR-00497 University Advancement Interface	Campus Community	UHM		✓						

◀ 56 - 60 ▶

List Data

<input type="checkbox"/> Edit	ReqNoTitle	Request Status	Requesting Campus	Business Area	Date Desired in Production	Requested	CM Review
	CMR-00566 BankMobile Enrollment File Transmission	Submitted for AVP Approval	UHM	Student Financials	4/28/2017	3/10/2017	
	CMR-00565 A.H.D. ...	AVP Dis...	UHM	Advising	2/1/2017	1/12/2017	